



## Headsets for IP Office Hard Phones

Avaya offers ergonomically designed communication headsets and amplifiers for the Avaya IP Office telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the IP Office telephone you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance, Noise-Canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity\*. So regardless of the headset you choose, you will notice a big difference!

\* "Headsets increase knowledge worker productivity 22%." Plantronics, November 2003

2400 Series

4400 Series

4600 Series

5400 Series

5600 Series

6400 Series



3 Easy Steps...

IP Telephony

Contact Centers

Unified Communication

Services

# 1 Select your TELEPHONE

# 2 Select your HEADSET CONNECTION

## IP TELEPHONES

## HEADSET CONNECTION (adapters, amplifiers)

	Corded Headset Connection	Wireless Headset Systems	Bluetooth Headset Systems
2402, 4601, 4602, 5402, 5601, 5602, 5602SW, 6402, 6402D, 6408+, 6408D+, 6416D+, 6424D+	M12LUCM (#700 414 147) <b>A</b>	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
2420, 5420	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) <b>A</b>	AWH-55 (#700 340 870) <b>B D</b> AWH-450N (#700 420 276) <b>B D</b> AWH-460N (#700 420 300) <b>B D</b> AWH-75 (#700 420 334) <b>B D</b>	ABT-35S (#700 382 435) <b>B D</b>
2410, 5410	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) <b>A</b>	AWH-55 (#700 340 870) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-35S (#700 382 435)
4406, 4412, 4424, 4406D+, 4412D+, 4424D+, 4424LD+	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) <b>A</b>	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
4606, 4612, 4624	HIP Cable (#700 414 121) or M12LUCM (#700 414 147) <b>A</b>	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
4610SW, 4620, 4620SW <b>C</b> , 4621SW, 5610, 5620	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) <b>A</b>	AWH-55 (#700 340 870) <b>B</b> AWH-450N (#700 420 276) <b>B</b> AWH-460N (#700 420 300) <b>B</b> AWH-75 (#700 420 334) <b>B</b>	ABT-35S (#700 382 435) <b>B</b>
6416D+ M, 6424D+ M	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) <b>A</b>	AWH-55+ (#700 428 204) AWH-55 (#700 340 870) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-35S (#700 382 435)

**A** M12LUCM adds receive/transmit volume and mute controls

**B** v1.8 and above telephone firmware required

**C** 4620SW manufactured: **after** Nov. 2004 use HIC cables  
**before** Nov. 2004 use HIP cables

**D** For 2420, v4.0 and above telephone firmware required

## AVAYA HEADSET SUPPORT LINE 1-800-544-4779



### HIP Direct Connect Cable

#700 414 121

- Allows basic direct headset connection



### HIC Direct Connect Cable

#700 414 089

- Allows basic direct headset connection



### M12LUCM Amplifier

#700 414 147

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



### HL10 Telephone Headset

#### Lifter Accessory

#408 346 146

- Allows remote call answering on most Avaya telephones
- Upon recognizing call remote rings to alert user

# 3 Select your IP OFFICE HEADSET STYLE

CONTINUED...

## WIRELESS SOLUTIONS



- New AWH-75 Wireless Headset**  
#700 420 334
- 6 hours of wireless, hands-free talk time and up to 300 feet roaming distance from office phone
  - No lifter required with many Avaya phones for remote answer/end capabilities\*
  - Light weight over-the-ear design delivers all-day wearing comfort



- New SupraElite Wireless**  
**AWH-450N**  
#700 420 276 Monaural  
**AWH-460N**  
#700 420 300 Binaural
- All-day wearing comfort and wireless mobility for the telephone professional
  - Crystal-clear sound with DECT™ 6.0 voice-dedicated technology
  - Noise-Canceling microphone
  - No lifter required with many Avaya phones for remote answer/end capabilities\*



- ABT-35S**  
**Bluetooth Headset System**  
# 700 382 435
- No lifter required with many Avaya phones for remote answer/end capabilities\*
  - Electronic hookswitch control available, no lifter required for remote answer and end capabilities
  - Swivel boom for either ear wearing option
  - 33 feet roaming distance from base
  - "Smart" multi-point headset enables call through answer device of choice



- New AWH-55+ Wireless Headset**  
#700 428 204
- 8 hours of wireless, hands-free talk time
  - Up to 300 feet roaming distance from office phone
  - Digital 900MHz for secure conversations
  - No lifter required with many Avaya phones for remote answer/end capabilities\*

- AWH-55 Wireless Headset**  
#700 340 435
- No lifter required with many Avaya phones for remote answer/end capabilities\*

- AWH-54 Wireless Headset**  
#700 373 301
- HL10 lifter needed for remote answer/end capabilities\*

\* Please refer to compatibility matrix.

## Corded Headset Solutions

### Over-the-Head IP IP Headset Best Performers

#### SUPRAELITE PROFESSIONAL CORDED HEADSETS



- SupraElite Mon VT**  
#700 343 718  
Monaural with voice tube



- SupraElite Mon NC**  
#700 343 726  
Monaural with Noise-Canceling



- SupraElite Bi VT**  
#700 343 734  
Binaural with voice tube

- SupraElite Bi NC**  
#700 343 742  
Binaural with Noise-Canceling

- Offers all-day comfort and reliability for telephone professionals
- Now also available with wideband technology for new One-X phones
- Enhanced audio quality with a wide receive-side frequency response band
- Quick call features lets you twist headband out and away for short-call convenience
- Available with voice tube or Noise-Canceling microphone

### Over-the-Head

#### ENCORE



- Encore Ultra II VT**  
#408 021 095
- Sound in both ears –treble/bass controls
  - Soft ear cushions –single lightweight cord
  - Comfort for—Over 2 hours
  - Clear voice tube adjusts for custom fit



- Encore Ultra II NC**  
#407 547 074
- Sound in both ears –treble/bass controls
  - Soft ear cushions –single lightweight cord
  - Comfort for—Over 2 hours
  - Noise-Canceling microphone



- Encore Ultra VT**  
#408 021 004
- Sound in 1 ear; soft ear cushion –treble/bass controls
  - Comfort for—Over 2 hours
  - Clear voice tube adjusts for custom fit



- Encore Ultra NC**  
#408 020 980
- Sound in 1 ear; soft ear cushion –treble/bass controls
  - Comfort for—Over 2 hours
  - Noise-Canceling microphone



a higher plane  
of communication

# 3 *Select your* IP OFFICE HEADSET STYLE

## Corded Headset Solutions

### Over-the-Ear

#### TRISTAR

**IP** IP Headset Best Performers



##### TriStar Ultra VT

#407 547 058

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours
- Clear voice tube adjusts for custom fit



##### TriStar Ultra NC

#408 020 758

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours
- Noise-Canceling microphone

#### About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach  
**AVAYA**  
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Contact Centers

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Services

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