



Headsets for Avaya MEDIA SERVERS and DEFINITY® Hard Phones

Attendant Console
302 A, B, C & D

Callmaster III,IV,V,VI

2400 Series

2600 Series

4600 IP Series

6200, 7100, 8100
Analog Phones

6200 Series

6400 Series

8400 Series

9600 Series

Avaya offers ergonomically designed communication headsets and amplifiers for the Avaya MEDIA SERVERS and DEFINITY® family of telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the Avaya MEDIA SERVER or DEFINITY telephones you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance, Noise-Canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity*. So regardless of the headset you choose, you will notice a big difference!

* "Headsets increase knowledge worker productivity 22%." Plantronics, November 2003

3 Easy Steps...



IP Telephony

Contact Centers

Unified Communication

Services



Avaya DEFINITY Headsets

1 Select your TELEPHONE

2 Select your HEADSET CONNECTION

DEFINITY TELEPHONES

HEADSET CONNECTION (adapters, amplifiers)

	Corded Headset Connection	Wireless Headset Systems	Bluetooth Headset Systems
2402, 4601, 4602, 4602SW ▶	M12LUCM (#700 414 147) A	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
Attendant Console 302 A,B,C ▶	Prong Base Amp (#406 455 601)	Call 800.544.4779	Call 800.544.4779
Attendant Console 302D ▶	HIC Cable (#700 414 089) M12LUCM (#700 414 147) A	AWH-54 (#700 373 301) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-34 (#700 382 468)
4606, 4612, 4624 ▶	HIP Cable (#700 414 121) or M12LUCM (#700 414 147) A	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
2420, 4610SW, 4620, 4620SW 4621SW, 4622SW, 4625SW, 4630SW ▶	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) A	AWH-55 (#700 340 870) B C AWH-450N (#700 420 276) B C AWH-460N (#700 420 300) B C AWH-75 (#700 420 334) B C	ABT-35S (#700 382 435) B C
Callmaster III, IV	Prong Base Amp (#406 445 601)	Call 800.544.4779	Call 800.544.4779
Callmaster V, VI ▶	Headset Connector Cord included with phone or M12LUCM (#700 414 147) A	AWH-54 (#700 373 301) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-34 (#700 382 468)
6402, 6402D, 6408+, 6408D+, 6416D+, 6424D+ ▶	M12LUCM (#700 414 147) A	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
2410, 6416D+M, 6424D+M ▶	HIC Cable (#700 414 089) or M12LUCM (#700 414 147) A	AWH-55 (#700 340 870) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-35S (#700 382 435)
6200, 7100, 8101, 8102, 8110, Analog/Single line telephones ▶	PARTNER Amp (#407 153 253) or M12LUCM (#700 414 147)	AWH-54 (#700 373 301) with HL10 Lifter AWH-450N (#700 420 276) with HL10 Lifter AWH-460N (#700 420 300) with HL10 Lifter AWH-75 (#700 420 334) with HL10 Lifter (#408 346 146)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
8403, 8405, 8410D, 8411D, 8434	8400 SOTA (#700 304 058) or M12LUCM (#700 414 147)	AWH-55+ (#700 428 204) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-34 (#700 382 468) with HL10 Lifter (#408 346 146)
9620, 9630 E	HIS Cable (#700 409 881) D or M12LUCM (#700 414 147) A	AWH-55+ (#700 428 204) AWH-450N (#700 420 276) AWH-460N (#700 420 300) AWH-75 (#700 420 334)	ABT-35S (#700 382 435) F

A M12LUCM adds receive/transmit volume and mute controls

B v1.8 and above telephone firmware required

C For 2420, v4.0 and above firmware required

D HIS cable must use SupraElite Wideband headsets for Wideband audio

E Wideband audio quality only with HIS and SupraElite Wideband headsets

F Requires 9600 adapter cable, call 800.544.4779 for a free cable

Wireless Solutions



New AWH-75 Wireless Headset #700 420 334

- 6 hours of wireless, hands-free talk time and up to 300 feet roaming distance from office phone
- No lifter required with many Avaya phones for remote answer/end capabilities*
- Light weight over-the-ear design delivers all-day wearing comfort



New SupraElite Wireless AWH-450N

#700 420 276 Monaural

AWH-460N

#700 420 300 Binaural

- All-day wearing comfort and wireless mobility for the telephone professional
- Crystal-clear sound with DECT™ 6.0 voice-dedicated technology
- Noise-Canceling microphone
- No lifter required with many Avaya phones for remote answer/end capabilities*



ABT-35S Bluetooth Headset System

700 382 435

- No lifter required with many Avaya phones for remote answer/end capabilities*
- Electronic hookswitch control available, no lifter required for remote answer and end capabilities
- Swivel boom for either ear wearing option
- 33 feet roaming distance from base
- "Smart" multi-point headset enables call through answer device of choice



New AWH-55+ Wireless Headset #700 428 204

- 8 hours of wireless, hands-free talk time
- Up to 300 feet roaming distance from office phone
- Digital 900MHz for secure conversations
- No lifter required with many Avaya phones for remote answer/end capabilities*

AWH-55 Wireless Headset

#700 340 435

- No lifter required with many Avaya phones for remote answer/end capabilities*

AWH-54 Wireless Headset

#700 373 301

- HL10 lifter needed for remote answer/end capabilities*

* Please refer to compatibility matrix.



M12LUCM Amplifier

#700 414 147

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



8400 SOTA Series One-Touch Adapter

#700 304 058

- One touch hook switch control with status indicator
- Direct headset interface
- One touch microphone mute control with status indicator



PARTNER/Analog Amplifier

#407 153 253

- Includes 267F2 adapter
- One-Touch call answering
- Listening volume control
- Mute control



Prong Base Amplifier

#406 445 601

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller



HIC Direct Connect Cable

#700 414 089

- Allows basic direct headset connection



HIP Direct Connect Cable

#700 414 121

- Allows basic direct headset connection



HIS Direct Connect Cable

#700 409 881

- Required for direct connection of any corded headset to the 9600 series telephones



Avaya HL10 Telephone Headset Lifter Accessory

#408 346 146

- Allows remote call answering on most Avaya telephones
- Upon recognizing call remote rings to alert user

Corded Headset Solutions

Over-the-Head IP IP Headset Best Performers

NEW SUPRAELITE WIDEBAND PROFESSIONAL CORDED HEADSETS



SupraElite Wideband AW-450N

#700 413 511

Monaural with Noise-Canceling

SupraElite Wideband AW-460N

#700 413 529

Binaural with Noise-Canceling



- Offers all day comfort and reliability for telephone professionals.
- Provides Wideband send and receive quality sound when used with the new One-X 9600 series phones.
- High Fidelity sound on Tx and Rx.

SUPRAELITE PROFESSIONAL CORDED HEADSETS



SupraElite Mon VT

#700 343 718

Monaural with voice tube

SupraElite Mon NC

#700 343 726

Monaural with Noise-Canceling



SupraElite Bi VT

#700 343 734

Binaural with voice tube

SupraElite Bi NC

#700 343 742

Binaural with Noise-Canceling

- Offers all-day comfort and reliability for telephone professionals
- Now also available with wideband technology for new One-X phones
- Enhanced audio quality with a wide receive-side frequency response band
- Quick call features lets you twist headband out and away for short-call convenience
- Available with voice tube or Noise-Canceling microphone

3 Select your HEADSET STYLE

Corded Headset Solutions

Over-the-Head

ENCORE

IP IP Headset Best Performers



Encore Ultra VT
#408 021 004
Monaural with voice tube

Encore Ultra NC
#408 020 980
Monaural with Noise-Canceling



Encore Ultra II VT
#408 021 095
Binaural with voice tube

Encore Ultra II NC
#407 547 074
Binaural with Noise-Canceling

- Over-the-head style provides optimum comfort and premium sound
- Sound Enhanced System (SES) lets you select bass or treble setting for full, rich sound
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset
- Available with voice tube or Noise-Canceling microphone

Over-the-Ear

TriStar ULTRA HEADSETS



TriStar Ultra VT
#407 547 058
Monaural with voice tube

TriStar Ultra NC
#408 020 758
Monaural with Noise-Canceling



- Advanced three-point design provides support behind, on the top of and in the ear
- Four user-selected earbud sizes for a perfect fit
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset
- Available with voice tube or Noise-Canceling microphone

MIRAGE ULTRA HEADSETS



Mirage Ultra VT
#406 445 783
Monaural with voice tube

Mirage Ultra NC
#408 020 998
Monaural with Noise-Canceling



- Sleek, light receiver rests gently on the ear; easy on, easy off
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset
- Available with voice tube or Noise-Canceling microphone

Convertible

AVAYAPRO HEADSETS



AvayaPro VT
#700 212 574
Monaural with voice tube

AvayaPro NC
#700 212 566
Monaural with Noise-Canceling



- Best-in-Class mic and speaker
- Ergonomic design & all-day comfort
- Over the head or over the ear: convertible headset
- Available with voice tube or Noise-Canceling microphone

STARTER HEADSETS



Starter VT
#408 018 869
Monaural with voice tube

Starter NC
#408 001 386
Monaural with Noise-Canceling



- Sound in 1 ear; soft ear cushion
- Over the head or over the ear: convertible headset
- Available with voice tube or Noise-Canceling microphone

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach
AVAYA
a higher plane
of communication

IP Telephony

Contact Centers

Unified Communication

Services

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Printed in the U.S.A.
1/07 • EF-MIS2467

